



### Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From and Received By	Location of Complainant	Nature of Complaint	Outcome	Status
140813	13 Aug 2014	Resident complained via hotline by RE	The slope opposite to Tin Wan House, Shun Tin Estate, Kowloon	Noise was emanated from the construction site at the slope opposite to Tin Wan House, Shun Tin Estate, Kowloon at around 1620 hrs on 13 Aug 2014 and requested follow up action by relevant department.	<ol style="list-style-type: none"><li>1) RSS notified ET on 15 Aug 2014</li><li>2) ET confirmed with site staff the major noise generating construction activities undertaken at works area at the slope opposite to Tin Wan House including slope works</li><li>3) After reviewing the noise monitoring data at monitoring stations (NM1 - Tin Wan House and NM2 - Ning Po No.2 College), no limit level exceedances were recorded during routine noise monitoring event on 14 Aug 2014. As similar construction works activities conducted on 13 Aug 2014 was continued across the above monitoring period, the noise emanated from the construction activities under Contract CV/2012/07 was considered to comply with the statutory requirement.</li><li>4) In addition, weekly environmental site inspection was conducted on 12 Aug 2014 at around 10:00. According to the inspection record, no particular observation regarding noise impact was recorded and the mitigation measures including erection of temporary noise barrier was observed in place.</li></ol>	Closed